

**TRUSTED PROFESSIONAL SERVICE PROVIDERS**

***“TiPS Quick List Directory”***

***North Georgia Business Leaders  
Cleveland, GA TiPS Chapter***

***TiPS Providers - Quick List***

***The TiPS Program***



***Symbol of Superior Service***

***TRUSTED PROFESSIONAL SERVICE PROVIDERS***

***www.TiPSProviders.com***



**Integrity Commitment Fairness Credibility Opportunity**

January 15, 2011

# The TiPS Program Overview

**The *TiPS Program* has been specifically designed as a unique dual purpose community service program.**

- 1) A Professional Referral Service for Clients, Customers & Consumers.
- 2) A Professional Networking Service for Trusted Professionals Only.

## **A Professional Referral Service for Clients, Customers & Consumers**

*TiPS Program's* main purpose is to provide guidance and sincere recommendations to valued clients and customers in an effort to provide the consumer with qualified referrals to trusted professional service providers that will deliver excellent services and value. This professional referral service provides referrals free of charge.

**We highly encourage all clients and customers referred through the *TiPS Program* to provide the program's administrators with honest and accurate feed back on their personal service experience.**

## **A Professional Networking Service for Trusted Professionals Only**

*Trusted Professional Service Providers, also known as TiPS Providers* are selected only after being recommended by a local *TiPS Program Board Member* and their application & enrollment forms have been approved by the Application Review Board. Approval is based on the board's understanding that the service provider has achieved a professional reputation for providing excellent customer service and they have consistently exhibited a high level of overall professionalism in the communities they serve.

**The *TiPS Program* is facilitated by the TiPS Network Organization, a not for profit organization.**

All *TiPS Program* administrators, local chapter leadership, and all program members are professionals who volunteer their time and effort to assist consumers in the local communities they serve. Their mission is to support the growth of their local economy by referring consumers to professionals of trusted businesses.

**Absolutely no referral fees are paid in connection to any referral that is provided through this program.** There are no fees paid by *TiPS Providers* to become a *TiPS Program Member* or to be maintained on the *TiPS Program's Recommendation List*. The recommended list is based on the service provider's capabilities, competency, and consistency at providing excellent client service.

## ***Trusted Professional Service Providers Shared Values***

**All *TiPS Providers* have acknowledged that they share the core values of the *TiPS Program* and will make every effort to exhibit those values and to provide superior service to the clients, customers and consumers referred to them through this program.**

***Integrity*** - We pledge soundness and honesty in all dealings with clients and the businesses with whom we affiliate with or recommend to others.

***Commitment*** - We regard all associations as a trusted relationship and will give our total attention to the best interest of our clients now and in the future.

***Fairness*** - We insist that all arrangements work equally well for all parties in both human and financial terms.

***Credibility*** - We will not associate ourselves with businesses, products or services that we cannot believe in and use with pride and integrity.

***Opportunity*** - We will constantly be alert to changes in the market place, products, regulations, and the economy for the opportunities they create.

**We recognize the most important person is the consumer so our absolute priority is to provide them with the best products and services available to enhance their lives with less stress and more enjoyment.**

## **TiPS Program Disclosure**

*The TiPS Program and TiPS Program Members can not guarantee the quality of the services or provide any warranties on the products offered by TiPS Providers. The TiPS Recommended List is maintained based on the provider's local reputation for service, professional capabilities, competency, and consistency at providing excellent client service. TiPS Providers who do not maintain the professional standards set forth by the TiPS Program and their local chapter for excellent customer service will be dropped from the recommended list.*

**No membership fees or dues are charged by the TiPS Network Organization or by the TiPS Program and absolutely no referral fees are paid in connection to any referral that is provided through this program.**

***Do Business with Confidence***

***Look for the Symbol of Superior Service***

***TiPS Program Member***



***Symbol of Superior Service***

***“Trusted Professional Service Provider”***

***www.TiPSProviders.com***

**Integrity Commitment Fairness Credibility Opportunity**

***Ask if they are a member of the TiPS Program***

***“TRUSTED PROFESSIONAL SERVICE PROVIDER”***

***TiPS Network Organization***  
4275 Highborne Drive NE, Marietta GA 30066  
***“The TiPS Program”***  
***“Where Membership Means Referrals”***  
***www.TiPSProviders.com***

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# TRUSTED PROFESSIONAL SERVICE PROVIDERS



## “TiPS Quick List Directory”



# North Georgia Business Leaders Cleveland, GA TiPS Chapter

### CATERING - FOOD SERVICE

<b>Honeybrook Catering</b> Cleveland, GA	James & Melissa Gill, Owners	706-892-6291	<a href="mailto:Honeybrook.Catering@Gmail.com">Honeybrook.Catering@Gmail.com</a> <a href="http://www.Honeybrook.cc">www.Honeybrook.cc</a>
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### COMPUTER - SERVICE & INFORMATION TECHNOLOGY

<b>SurePoint IT Solutions</b> Cleveland, GA	Mike DeVincentis, President	706-969-8895	<a href="mailto:Mike@SurePointIT.com">Mike@SurePointIT.com</a> <a href="http://www.SurePointIT.com">www.SurePointIT.com</a>
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### FINANCIAL PLANNING & WEALTH MANAGEMENT - Investments - Life Insurance - Long Term Care

<b>John Essigman Wealth Management</b> Cleveland, GA	John Essigman, RFC, CFEd, President, Owner	706-865-0121	<a href="mailto:JEssigman@MoneyConcepts.com">JEssigman@MoneyConcepts.com</a> <a href="http://www.bluecreek.net">www.bluecreek.net</a>
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### HEALTH CARE - MEDICARE PLANS - DIABETIC PRODUCTS & MEDICAL SUPPLIES

<b>South Wind Agency</b> Dahlonega, GA	Tammra Lawson, CFts Medicare Specialist	706-867-0009	<a href="mailto:SouthWindAgency@windstream.net">SouthWindAgency@windstream.net</a>
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### HEALTH & WELLNESS - ENVIRONMENTAL PURITY PRODUCTS

<b>Vollara</b> Cleveland, GA	Jesse & Anna Nix Independent Distributors	706-219-1636	<a href="http://www.MyVollara.com/esuite/home/nges">www.MyVollara.com/esuite/home/nges</a>
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### INDOOR AIR SPECIALIST - HEATING - COOLING - REFRIGERATION

<b>Jerry McClure</b> Cleveland, GA	Jerry McClure, Mechanical Engineer	706-892-9653	<a href="mailto:MoldManofGeorgia@Yahoo.com">MoldManofGeorgia@Yahoo.com</a> <a href="http://www.JerryMcClure.me">www.JerryMcClure.me</a>
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### INSURANCE - PERSONAL LINES - HEALTH - DISABILTY - MEDICARE

<b>Cotton States Insurance</b> Cleveland, GA	Kelly Clark, Agent Agency Owner	706-865-2721	<a href="mailto:Kelly.Clark@CottonStates.com">Kelly.Clark@CottonStates.com</a> <a href="http://www.CottonStates.com/Kelly.Clark">www.CottonStates.com/Kelly.Clark</a>
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### INSURANCE - PROPERTY & CASUALTY - HOME - AUTO - BUSINESS & COMMERCIAL

<b>Blocker Insurance Agency</b> Cleveland, GA	Donna Blocker, Agent Owner	706-865-1072	<a href="mailto:Donna@BlockerIns.com">Donna@BlockerIns.com</a> <a href="http://www.BlockerIns.com">www.BlockerIns.com</a>
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### LEGAL SERVICES

<b>Pre-Paid Legal Services</b> Cleveland, GA	Marion Conroy, MBA	706-865-0665	<a href="mailto:Marion31@Windstream.net">Marion31@Windstream.net</a> <a href="http://www.PrePaidLegal.com/hub/MarionConroy">www.PrePaidLegal.com/hub/MarionConroy</a>
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### METAL FABRICATION & WELDING

<b>Owens Welding</b> Cleveland, GA	Kevin Hill	706-865-7982	<a href="mailto:Kevin@OwensWelding.com">Kevin@OwensWelding.com</a> <a href="http://www.OwensWelding.com">www.OwensWelding.com</a>
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### MORTGAGE LENDING - MORTGAGE PLANNING SERVICES

<b>Vision Mortgage Resources</b> Cleveland, GA	Cindy Vandiver, Mortgage Consultant	706-219-2500	<a href="mailto:Cindy@VisionMortgage.info">Cindy@VisionMortgage.info</a> <a href="http://www.VisionMortgageResources.com">www.VisionMortgageResources.com</a>
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### REAL ESTATE - RESIDENTIAL REALTOR

<b>Prudential Georgia Realty</b> Demorest, GA	Mary Beth LaShoto, Realtor	706-969-9082	<a href="mailto:MBLaShoto@Gmail.com">MBLaShoto@Gmail.com</a> <a href="http://www.MaryBethLaShoto.PrudentialGeorgia.com">www.MaryBethLaShoto.PrudentialGeorgia.com</a>
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<b>SEWER &amp; DRAIN SERVICES</b>			
<b>North Georgia Environmental Services</b> <i>Cleveland, GA</i>	Anna & Jesse Nix, Owners	706- 219-1636	<a href="mailto:Anna@YouFlow.com">Anna@YouFlow.com</a> <a href="http://www.YouFlow.com">www.YouFlow.com</a>
<b>TRAVEL - BUS TOURS</b>			
<b>Adventure Express Tours</b> <i>Cleveland, GA</i>	Rick & Rebecca Yarbrough, Owners	706-892-4374	<a href="http://www.AdventureExpressTours.com">www.AdventureExpressTours.com</a>
<b>WEBSITE - DESIGN SERVICES - SITE DEVELOPMENT - SEO</b>			
<b>NetSpaceAd.com &amp; TheVideo Creator</b> <i>Sautee-Nacoochee, GA</i>	Les & Ann Green, Owners	706-878-8219	<a href="mailto:LAGreen@NetSpaceAds.com">LAGreen@NetSpaceAds.com</a> <a href="http://www.NetSpaceAds.com">www.NetSpaceAds.com</a>

**SERVICES YOU WANT FROM**

***Do Business with Confidence  
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***"TRUSTED PROFESSIONAL SERVICE PROVIDER"***

**PROFESSIONALS YOU CAN TRUST**

***www.TiPSProviders.com***

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# ***The TiPS Program***

## ***“WE CARE SURVEY”***

We care about your service and your experience as a valued consumer. Please provide us with an honest assessment of your personal experience with the business and/or professional that you utilized from our program. Your opinion matters to us and to the professionals that are members of the TiPS Program. Our mission is to be a trusted source of referrals and to maintain the integrity of the TiPS Program which stands for Trusted Professional Service.

### ***TiPS Provider Service Quality Survey***

**Name of Business:** \_\_\_\_\_

and/or

**Name of Professional:** \_\_\_\_\_

**Type of Service Provided:** \_\_\_\_\_

and/or

**Type of Purchase Made:** \_\_\_\_\_

#### **How did you learn about this business?**

Referred By: \_\_\_\_\_

TiPS Directory

TiPS Website

Other: \_\_\_\_\_

#### **Please rate the overall service they provided?**

Superior  Great  Very Good  Good  Average  Below Expectations  Unacceptable

#### **Please provide us with comments about your experience.**

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Would you consider utilizing this business again?  Yes  No

Would you feel comfortable recommending this business to a friend?  Yes  No

#### **Please send your service quality survey to our National Headquarters.**

TiPS Network Organization

Attn: Consumer Survey

4275 Highborne Drive

Marietta, GA 30066

Feel free to email us any additional comments about the TiPS Program or any of our TiPS Providers at

[Survey@TiPSProviders.com](mailto:Survey@TiPSProviders.com)

[www.TiPSProviders.com](http://www.TiPSProviders.com)

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**The services you want**

**The TiPS Program**



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**Professionals You Can Trust**

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