

TRUSTED PROFESSIONAL SERVICE PROVIDERS

“TiPS Providers Directory”

***North Georgia Business Leaders
Cleveland, GA TiPS Chapter***

The TiPS Program



Symbol of Superior Service

TRUSTED PROFESSIONAL SERVICE PROVIDERS

www.TiPSProviders.com



Integrity Commitment Fairness Credibility Opportunity

January 15, 2011

The TiPS Program Overview

The *TiPS Program* has been specifically designed as a unique dual purpose community service program.

- 1) A Professional Referral Service for Clients, Customers & Consumers.
- 2) A Professional Networking Service for Trusted Professionals Only.

A Professional Referral Service for Clients, Customers & Consumers

TiPS Program's main purpose is to provide guidance and sincere recommendations to valued clients and customers in an effort to provide the consumer with qualified referrals to trusted professional service providers that will deliver excellent services and value. This professional referral service provides referrals free of charge.

We highly encourage all clients and customers referred through the *TiPS Program* to provide the program's administrators with honest and accurate feed back on their personal service experience.

A Professional Networking Service for Trusted Professionals Only

Trusted Professional Service Providers, also known as TiPS Providers are selected only after being recommended by a local *TiPS Program Board Member* and their application & enrollment forms have been approved by the Application Review Board. Approval is based on the board's understanding that the service provider has achieved a professional reputation for providing excellent customer service and they have consistently exhibited a high level of overall professionalism in the communities they serve.

The *TiPS Program* is facilitated by the *TiPS Network Organization, a not for profit organization.*

All *TiPS Program* administrators, local chapter leadership, and all program members are professionals who volunteer their time and effort to assist consumers in the local communities they serve. Their mission is to support the growth of their local economy by referring consumers to professionals of trusted businesses.

Absolutely no referral fees are paid in connection to any referral that is provided through this program. There are no fees paid by *TiPS Providers* to become a *TiPS Program Member* or to be maintained on the *TiPS Program's Recommendation List*. The recommended list is based on the service provider's capabilities, competency, and consistency at providing excellent client service.

Trusted Professional Service Providers Shared Values

All *TiPS Providers* have acknowledged that they share the core values of the *TiPS Program* and will make every effort to exhibit those values and to provide superior service to the clients, customers and consumers referred to them through this program.

Integrity - We pledge soundness and honesty in all dealings with clients and the businesses with whom we affiliate with or recommend to others.

Commitment - We regard all associations as a trusted relationship and will give our total attention to the best interest of our clients now and in the future.

Fairness - We insist that all arrangements work equally well for all parties in both human and financial terms.

Credibility - We will not associate ourselves with businesses, products or services that we cannot believe in and use with pride and integrity.

Opportunity - We will constantly be alert to changes in the market place, products, regulations, and the economy for the opportunities they create.

We recognize the most important person is the consumer so our absolute priority is to provide them with the best products and services available to enhance their lives with less stress and more enjoyment.

TiPS Program Disclosure

The TiPS Program and TiPS Program Members can not guarantee the quality of the services or provide any warranties on the products offered by TiPS Providers. The TiPS Recommended List is maintained based on the provider's local reputation for service, professional capabilities, competency, and consistency at providing excellent client service. TiPS Providers who do not maintain the professional standards set forth by the TiPS Program and their local chapter for excellent customer service will be dropped from the recommended list.

No membership fees or dues are charged by the *TiPS Network Organization* or by the *TiPS Program* and absolutely no referral fees are paid in connection to any referral that is provided through this program.

Do Business with Confidence

Look for the Symbol of Superior Service

TiPS Program Member



Symbol of Superior Service

“Trusted Professional Service Provider”

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Integrity Commitment Fairness Credibility Opportunity

Ask if they are a member of the TiPS Program

“TRUSTED PROFESSIONAL SERVICE PROVIDER”

TiPS Network Organization
4275 Highborne Drive NE, Marietta GA 30066
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NGBL & Cleveland, GA TiPS Chapter



The symbol of Superior Service



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The TiPS Program

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“TRUSTED PROFESSIONAL SERVICE PROVIDER”



Integrity

Commitment

Fairness

Credibility



Opportunity

www.TiPSProviders.com

The TiPS Program ***“WE CARE SURVEY”***

We care about your service and your experience as a valued consumer. Please provide us with an honest assessment of your personal experience with the business and/or professional that you utilized from our program. Your opinion matters to us and to the professionals that are members of the TiPS Program. Our mission is to be a trusted source of referrals and to maintain the integrity of the TiPS Program which stands for Trusted Professional Service.

TiPS Provider Service Quality Survey

Name of Business: _____
and/or

Name of Professional: _____

Type of Service Provided: _____
and/or

Type of Purchase Made: _____

How did you learn about this business?

Referred By: _____

TiPS Directory

TiPS Website

Other: _____

Please rate the overall service they provided?

Superior Great Very Good Good Average Below Expectations Unacceptable

Please provide us with comments about your experience.

Would you consider utilizing this business again? Yes No

Would you feel comfortable recommending this business to a friend? Yes No

Please send your service quality survey to our National Headquarters.

TiPS Network Organization
Attn: Consumer Survey
4275 Highborne Drive
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Feel free to email us any additional comments about the TiPS Program or any of our TiPS Providers at
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